How To Read Your AEP Ohio Bill

The illustration below shows a typical itemized bill for an AEP Ohio residential customer. The illustration indicates where you can find essential information about your account and service. Some information on your bill may differ depending on the information that pertains to your specific account(s). Bills also will differ somewhat for commercial and industrial accounts. Please contact AEP Ohio whenever you have questions about your bill.

Sample AEP Ohio Residential Bill

Amount you pay and **due date**

Bill stub to be returned to AEP Ohio with your payment.

Customer information shows your name, service address, account number, billing date and telephone numbers for outage and service concerns and for questions about billing charges. Provider contact information will be listed in the Messages section of your bill.

Previous charges shows your payments and any other activity on your account since your last bill.

Current AEP Ohio Charges shows the detailed breakout of the charges associated with the production and delivery of electricity. Other lines may list state-specific charges such as taxes. These charges have always been part of your electric bill and were included in the total amount due.

The **generation service** charge is related to the costs associated with the production of electricity.

The **transmission charge** is the cost for moving high voltage electricity from generation facilities to the distribution facilities of the local electric utility.

The **distribution charge** is the cost for moving and final delivery of electricity to your home or business.

The **customer charge** is the cost for the equipment such as the meter, as well as the maintenance of the service lines and distribution system.

AEP OHIO
A unit of American Electric Power

PO BOX 24401
CANTON, OH 44701-4401
109-999-999-9-9 CYC 11

Total Amount Due . . . . . .$XX.XX
Due Date MM/DD

Amount Enclosed

CUSTOMER NAME
123 ANY ADDRESS
AEP OHIO CITY, STATE 99999-9999

Make Check Payable To:
109-999-999-9-9 CYC 11
AEP OHIO
P.O. BOX 24417
CANTON OHIO 44701-4417

00001069300001069301000000000010999999999010220115020211347 08

XXXXX
Please tear on dotted line and return top portion with your payment C

SERVICE AT:
CUSTOMER NAME
123 ANY ADDRESS
AEP OHIO CITY, STATE 99999-9999

For billing, outage or service inquires, call:
1-800-277-2177

Pay by Phone:
1-800-611-0964

Account Number
109-999-999-9-9
Billing Date MM/DD/YY

PREVIOUS CHARGES

	Account Balance	Amount Due
Total Amount Due at Last Billing	$ XX.XX	
Payment MM/DD/YY - Thank You	XX.XX CR	
Previous Balance	$ .XX	$ .XX

CURRENT AEP OHIO CHARGES (1-800-277-2177)
Tariff 015 - RESIDENTIAL SERVICE
Service Delivery Identifier Number - 9999-9999-9999-9999-9

Generation Service	$ XX.XX	
Transmission Service	X.XX	
Distribution Charge	XX.XX	
Customer Charge	X.XX	
Transition Charge	$ X.XX	
Current AEP Charges Due	$ XX.XX	$ XX.XX

Total Amount Due . . . . . .$XX.XX
Due Date MM/DD

$X.XX is your average daily cost for current electric service 109-999-999-9

PRICE TO COMPARE
For tariff 015, in order to save you money a new supplier must offer you a price lower than x.xx cents per KWH for the same usage that appears on this bill. You may contact AEP Ohio at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-To-Compare.

USAGE:

Meter Number	Service Period From	To	Prev	Meter Reading CD	Pres	CD	Multiplier	Metered Usage
99999999	MM/DD/YY	MM/DD/YY	70228	A	70761	A	1.0000	533 KWH
CD-Read Code	A=Actual Reading E=Estimated Reading			27 Billing Days		Next Reading Date MM/DD/YY		

Month	Usage	Month	Usage	Month	Usage	Month	Usage	Month	Usage	Month	Usage
Jan	667	Mar	491	May	467	Jul	1,174	Sep	993	Nov	538
Feb	595	Apr	516	Jun	862	Aug	1,332	Oct	466	Dec	566

Average Monthly Usage: 722 KWH Total Usage (Past 12 Months): 8,667 KWH

MESSAGES:
Visit us at www.AEPOhio.com

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Due date does not apply to the Previous Balance Due

See other side for Important information

AEP Ohio Messages: AEP Ohio messages is a section of the bill reserved for specific customer-related information or messages. This section's messages can vary widely by state.

Price To Compare will show you what you currently pay per kilowatthour for generation and transmission services. This is the price a competitor must beat to save you money. This information will not appear on the bills of commercial and industrial customers.

Usage: Usage shows meter readings and electricity usage used to calculate your total amount due. The previous meter reading and the present meter reading are used to calculate kilowatt usage for the month. The code shows whether it was an actual reading or an estimated reading for the month. In some states, an average monthly usage, total usage for the previous 12 months and 12-month usage history is included on the bill.

Amount you pay and **due date**